



FREQUENTLY ASKED QUESTIONS FOR BONUSZ BRIGAD PARTNERS

How do I redeem the bonuses?

Log in at partner.bonuszbrigad.hu with your username and password (sent to you in email before the deal's publication). Find the relevant deal and click on the basket icon. This will take you to a new page. On top of the page write each code into the field separately, and click on the "Redeem" button. That's it!

How do I get paid by the Brigad?

Log in at partner.bonuszbrigad.hu and start the invoicing and payment process by clicking on the **Invoice** link. Skoopy Kft (the owner of www.bonuszbrigad.hu) will pay you within 15 work days. You have nothing else to do. To request payment by clicking on the Invoice link, you must have a minimum of 10 bonuses, or bonuses in the value of at least HUF 50,000. This rule does not apply for the final month after the bonus's expiration date since you must redeem all bonuses within 30 days after the expiration, even if it only means one bonus.

How much will the Brigad pay me?

The Brigad will pay you the total amount of the redeemed bonuses minus the Brigad's commission. The invoice you get will cover the amount of the Brigad's commission.

What's the deadline to redeem the bonuses?

You must redeem all bonuses **within 30 days after the bonus's expiration**. Beyond the 30 day period following expiration, we cannot pay you. If, for example, the expiration date of the bonus is 31 March, you must settle with us by 30 April the latest. It means that you must validate all the codes of the unredeemed bonuses and request an invoice in order to get paid. We make no exception to this rule.

The expiration date is getting close and many customers haven't used their bonuses yet. What can we do?

Each one of our customers receives an email alert reminding them of their bonus's expiration. This alert is sent out at the half time of the redemption period, i.e., if the redemption period is 3 months, we send out the alert after 6 weeks. We don't send out customized reminders other than this alert.

A lot of customers want to use their bonuses just before the expiration date but we don't have the capacity to serve all of them before then. What can we do?

You are free to accept the bonuses past the official expiration but remember that *you must redeem with us all the used bonuses within 30 days past the expiration date*. In

other words, if the bonus expires on 31 March, you can accept bonuses even in the month of April but you must redeem all your bonuses with the Brigad by 30 April the latest, otherwise you won't get paid.

Who gives an invoice to the customer, my company or Bonusz Brigad?

Upon the customer's request it is you who makes out the invoice. The amount on the invoice should be for the purchase price of the bonus (that means the discounted price that was actually paid for the bonus).

Can I make changes in a live deal?

We send you a preview of the deal before publication to approve the image(s), text and all the terms and conditions. A deal is only published upon your final approval. In rare instances we can make changes in a running deal with one exception: the price. We cannot change any of the prices ("regular" and "discount" prices, the percentage of the discount, etc.). It is therefore important that you carefully examine the preview of your deal. In case you want to change something in a live deal, you must contact your Brigad representative, and not the editor who sent you the deal. Editors are not allowed to change a live deal without permission from the sales director.